

May 14, 2020

As addendum to our previous letter urging the end of short-term rental bans in Walton County, we want to bring to your attention the safety and cleaning guidelines suggested by the Vacation Rental Management Association and the Vacation Rental Hospitality Professionals (summarized below and attached in full). These guidelines (when implemented in addition standards set by the CDC) seek to establish an industry wide best practice to ensure guest safety, and we submit the following as Walton County's plan to ensure the safety of our visitors, residents and employees

#### **COVID-19 Disinfection and Sanitization**

- to allow airborne droplets to settle.
- Surfaces should be cleaned and then disinfected, in two distinct steps.
- Cleaning personnel and vacation rental staff should dispose of gloves and use hand sanitizer before entering their vehicle.
- Cleaning personnel and vacation rental staff should follow CDC handwashing guidelines throughout the day.
- All cleaning personnel and vacation rental staff should wear masks and disposable gloves and be trained in their proper usage. (Including disposing of gloves and masks as needed.)
- All cleaning personnel and vacation rental staff should wear splash goggles that protect their eyes from air and/or liquid.

#### **Products, Cleaning Agents, and Equipment**

- Cleaning personnel and vacation rental staff should use cleaning product inline with the EPA's list of products with "Emerging Viral Pathogens AND Human Coronavirus claims for use against SARS-CoV-2."
- Disinfecting procedures should allow for required dwell time to kill the viruses and microbes.
- Disinfectant products should be used on all major surfaces.

#### **Cleaning and Inspections**

- Extra time must be allowed for enhanced cleaning procedures to take place.
- Guests should be asked to turn on all ceiling fans and/or HVAC fans when leaving to facilitate air circulation.
- If multiple members of the cleaning and/or vacation rental staff are present at a property, they should maintain at least 6' apart at all times, and wear masks and gloves.
- Remote check ins should be made available when possible to cut down on face to face interactions.

#### **Soft Surfaces and Upholstery**

- A pressurized pump sprayer should be used to distribute a sanitizing product across all soft surfaces.
- Dirty linens and bedding should be handled and sanitized in such a way as to safeguard cleaning staff and prevent the spread of viruses and germs. (See VRMA/VRHP recommendations.)

- Cleaning personnel and vacation rental staff shall remove gloves, use hand sanitizer and put on fresh gloves after handling dirty linens.
- Blankets/comforters shall be removed for laundering and replaced with a freshly washed item or covered with a freshly washed duvet cover as an alternative.
- Linens and bedding should be professionally laundered for proper cleaning.

#### **Trash Removal**

- For both inside and outside trash gathering, gloves and masks should be worn at all times.
- Disinfectant will be used on the trash barrel, and a fresh liner or bag should be used inside the barrel or bin.

#### **Maintenance**

- All guests will vacate property before maintenance staff enters.
- Technicians will wear gloves and masks at all times and dispose of those properly after exiting. Anyone entering a property less than 18 hours after guests have vacated should wear splash goggles.

#### **Owner and Guest Policies**

- Extra throw blankets, decorative pillows or other soft objects will be put away until further notice.

#### **Telling Your Story**

- Notice will be provided to guests alerting them that the property has been properly cleaned and sanitized.

**All visitors are expected to follow Florida Executive orders 20-86 and 20-82, and individuals and rental agencies will refrain from accepting reservations from COVID 19 hot spots in the country for the next 45 days`**